

## APPENDIX 10: Comments on library outreach services

### Category 1: University law school libraries

Announcements on law library home page.
Blog, digital signage.
Information table in student snack bar; class presentations; contests.
Law librarians attend faculty curriculum and research meetings. As liaison librarians, they also regularly contact the faculty for face to face meetings and consultations.
Networking is next.
Social networking will be done in the future.
We find our students are not interested in communicating with us via social media.
We have a library blog, and a "meet your librarian" blog (use the "meet your librarian" blog as part of my signature). Listed as staff on the law department pages.
We no longer have a newsletter (print) but now have a blog.
We offer chat reference.

### Category 2: Research institute libraries

Library blog.
Roadshows to different law schools advertising services for researchers.
We are going to start a blog for the library in the coming year - also attend meetings of the law department.

### Category 3: Court libraries

Email link to and upload new books list monthly, weekly new issues of journals received, regular library newsletter of articles of interest, recent legislation passed, tips & hints. The library hosts welcome drinks during the first sitting week in January and July for staff and associates to meet in a more relaxed manner.
Our dept does not allow access to social networking sites, this is quite disappointing.
We communicate training programmes or any issues with the library service by sending an email to the entire court. We have an announcements section also on our intranet/sharepoint.

#### **Category 4: Government department libraries**

Information skills training.
We have several civic education and parliamentary outreach programs (such as a parliamentary simulation competition, Delibera). This tournament is held country-wide, with students from schools competing, until the finals once a year. We have book openings, lectures, conferences, etc. at the library.

#### **Category 5: Law firm libraries**

Dissemination of legal updates, sending out a 'library resource of the week' and library news via email.
In house socials and open houses.
Internal training provided on new resources. Take any opportunity to attend fee-earner meetings to highlight our services.
Treating 'patrons' as law firm partners - quarterly report to the partners detailing library services and projects, gather and disseminate statistics on database usage.

#### **Categories 6 and 7: Bar / Law society libraries and Public libraries** **No comments.**

#### **Categories 8: Other libraries**

I have been actively developing a relationship with socio-legal researchers, trying to understand more about what makes their information needs different from other types of legal researcher, and contributing to exploration and awareness raising of relevant content at my library and elsewhere.
Send contributions about events and content developments to marketing staff who oversee a range of external communication streams.

